

ANNUAL REPORT



for Fiscal Year 2010



"A successful man is one who can lay a firm foundation with the bricks others have thrown at him." - David Brinkley

The 39th Annual Board of Directors meeting of OATS, Inc. took place on Tuesday, November 30, 2010 in Columbia, MO. At the meeting, the Annual Message on page 1 was distributed and the minutes to the 38th Annual Meeting approved.

A review of the annual statistical and operating reports showed that during Fiscal Year 2010, OATS drivers provided 1,629,748 one-way trips to over 30,900 Missourians. The OATS buses traveled 15,158,259 miles to provide service in the 87 counties that OATS serves.

At the regularly scheduled board meeting, held immediately prior to the annual meeting, Lynn Graves of Graves & Associates, CPAs, LLC, Jefferson City, presented the Audit Report for Fiscal Year 2010 (year ended June 30, 2010) and confirmed the organization is financially sound.

The following were elected to officer positions on the 2011 OATS Board of Directors:

President	Nolan McNeill of Cassville
Vice President	Mel Sundermeyer of Holts Summit
Treasurer	Betty Smith of Clark
Secretary	Don Reed of Salisbury

All board meetings are held at OATS' Home Office in Columbia and are open to the public. The 2011 board meeting schedule is: January 25, March 22, May 24, July 26, September 27 and November 29.

Highlights of Fiscal Year 2010

Service Delivery

- OATS provided a total of 1,629,748 one-way trips.
- OATS served 30,915 people in Missouri.
- The OATS buses traveled 15,158,259 miles.
- This service was provided with an average operational cost per mile of only \$1.46 showing that OATS transportation continues to be a great value.

Volunteers - The OATS County Support Committees continued to work hard to provide bus match required in Fiscal Year 2010. A total of \$286,458 in bus match funds was rendered to the Missouri Department of Transportation. Over 1,100 volunteers reported 58,404 hours for a total in-kind value of \$867,959.

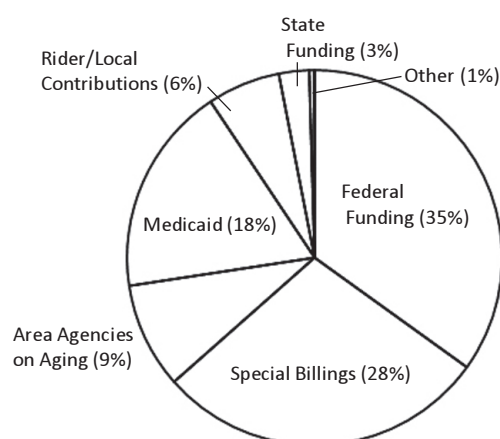
Safety

- At the end of the year, OATS had a team of 732 employees who put in 843,044 hours of operation.
- Safety continued to be a top priority for OATS with one preventable vehicular accident for every 199,541 miles of exposure.
- Safe Driver Awards were earned by 389 drivers for a combined total of 2,518 accident-free years. A listing of the recipients of these awards is on page 32.

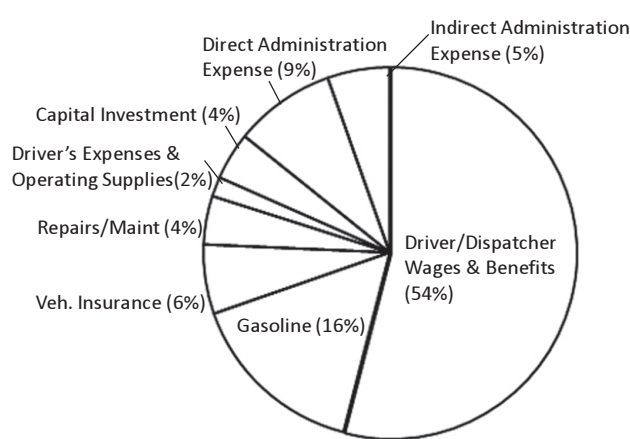
Fleet Renewal - During the year, 240 new federally funded vehicles valued at over \$10 million were received to replace older, worn vehicles. Of the 240 vehicles received, 206 were through the ARRA funding grant which requires no matching funds. At the end of the year, the OATS fleet consisted of 817 vehicles.

Funding for OATS

Where it Comes From



Where it Goes



The firm of Graves and Associates, CPA's, LLC of Jefferson City, MO, has completed its examination of the financial statements of OATS, Inc., for the fiscal year ending June 30, 2010. The Audit Report was adopted by the OATS, Inc. Board of Directors at their November 30, 2010, meeting. Copies of these financial statements are available upon request by contacting OATS at 2501 Maguire Blvd., Ste. 101, Columbia, MO 65201; telephone (573) 443-4516 extension 1102.

The Future

2011 marks the 40th Anniversary of OATS. Founded in 1971, OATS has continued to be a leader in the transit community and has grown to one of the largest systems of its kind throughout the nation. A Celebration and Luncheon is scheduled for September 28, 2011 and will be held in Columbia. More than 800 riders, volunteers, drivers and supporters are expected to attend. Look for more details and information about the commemorative cookbook and other events surrounding the 40th anniversary in upcoming issues of *The Wheel* and on our website.

