



ANNUAL REPORT

~ Fiscal Year 2016 ~

(July 1, 2015 to June 30, 2016)

SERVING MISSOURI SINCE 1971



Highlights:

Awards

- In July, 2016 OATS was selected as the *American Legion Employer of Older Workers* at their annual conference in Springfield.
- In May, 2016 OATS was named the *Rural Transportation System of the Year* by the Community Transportation Association of America.

Our Employees are OATS Greatest Asset!

- At the end of the year, OATS had a total of 701 employees.
- Numerous employees participate in OATS *Wellness for Life* program with a variety of activities & challenges held throughout the year.

Safety

- Safety continued to be a top priority for OATS with one preventable vehicular accident for every 149,015 miles of exposure.
- Safe Driver Awards were earned by 297 drivers. A listing of the recipients of these awards is published annually in *The Wheel*.

Fleet

- OATS received a total of 61 new vehicles; 44 of which were federally funded through grants administered by the Missouri Department of Transportation. One OATS fleet consisted of 847 vehicles. One vehicle was fully funded by the Taney County Senior Citizens Board & one by the Greene County Senior Citizens Board. Three vehicles were purchased outright by OATS. 47 vehicles were sold last fiscal year.

Operations

- OATS provided a total of 1,500,339 one-way trips.
- Our vehicles traveled 14,007,423 miles.
- 28,758 Missourians were served.
- The total amount paid for insurance coverage in FY16 was \$1,970,110.

Facilities

- In September 2015, we celebrated the opening of our SW Region Facility located at 2909 N. Martin Avenue in Springfield.

Volunteers and In-Kind Support

- The OATS County Support Committees continue to work hard to provide bus match funding. More than 700 volunteers serve on our county committees.
- Over 200 volunteers attended Transportation Day at the Capitol in March 2016. All volunteer hours are used toward in-kind support dollars, which totaled \$1,077,290
- A special thank you to the Missouri newspapers who support OATS by printing our bus schedules free of charge. 1,536 bus schedules were printed in local newspapers for an in-kind value of \$77,737.

Board of Directors

OATS Board of Directors held six meetings; all board meetings are held at OATS Home Office & are open to the public. Officers include: President - Nolan McNeill of Cassville; Vice President - Mel Sundermeyer of Holts Summit; Treasurer - Betty Smith of Clark; and Secretary - Don Reed of Salisbury.

Funding for OATS Transportation Services:

Where it Comes From ...

Federal Transit Administration Grants	38%
Special Service Contracts	29%
Medicaid.....	15%
Area Agencies on Aging.....	7%
Rider/Local Contributions	6%
State Funding.....	4%
Other	1%

Where it Goes ...

Driver/Dispatcher Wages/Benefits.....	54%
Gasoline	12%
Direct Operating Support	9%
Capital Investment.....	3%
Indirect Administration Expense	6%
Vehicle Insurance.....	6%
Driver's Expenses & Operating Supplies	5%
Repairs & Maintenance.....	5%

The firm of Graves and Associates, CPA's, LLC of Jefferson City, MO, audits the financial statements of OATS, Inc. annually. The Audit Report is reviewed and adopted by the OATS, Inc. Board of Directors. Copies of these financial statements are available upon request by contacting OATS at 2501 Maguire Blvd., Ste. 101, Columbia, MO 65201; telephone (573) 443-4516.