



Annual Report

Fiscal Year 2021

Facts & Highlights



824,591 trips provided



585 employees statewide



547,490 operating hours



690 In-Kind ads
\$121,983 value



8 region offices and 2 satellite offices



17% of employees are veterans



770 vehicles



10,308,847 miles traveled



258 safe driver awards

Funding & Expenses

Operating Budget: \$25.2 million

Revenue Sources:

- Federal funding **48%**
- Special billings **15%**
- Medicaid **13%**
- Rider fares and contributions **2%**
- Department of Mental Health **6%**
- Area Agencies on Aging **2%**
- State funding **0%**
- Other **14%**

Expenses:

- Driver/dispatcher wages and benefits **55%**
- Direct operating support **7%**
- Gasoline **10%**
- Indirect admin **11%**
- Repairs and maintenance **7%**
- Vehicle insurance **5%**
- Driver expenses **3%**
- Supplies and equipment **2%**

Board of Directors meetings are held six times a year at OATS Transit's home office in Columbia, MO. The Board of Directors provide policy direction, guidance, and fiduciary direction for the organization. The Board includes President Krissy Sinor, Vice-President Scott Kosky, Secretary/Treasurer Darleen Rapp, and 13 other board members.