



FISCAL YEAR 2025

OUR MISSION
*Enhancing quality of life by
providing safe, caring, and reliable
transportation services.*

BY THE NUMBERS

6

REGION OFFICES

*Midwest (Bridgeton) - MidMO (Columbia)
Midwest (Sedalia) - Northeast (Macon)
Northwest (St. Joseph) - Southwest (Springfield)
Home office Columbia MO*

87

counties out of 114 in
Missouri have OATS
Transit service.

847,674
trips provided

11,670,638
miles traveled

5 7 3
Service Vehicles

532,479
operating hours
of service

Top Requested Trip Purposes...

52%

of trips were
for employment

19%

of trips were
for medical/
dialysis

8%

of trips were
for shopping/
Food Pantry

Other trip request (in addition to above) includes senior centers, business, education, recreation & meal delivery.

15,400
unique riders

53% Seniors 60+
47% Under Age 59

49%
Riders w/ Disabilities

Age of Riders
0 to 102

533
Employees Statewide
*433 Drivers
100 Office Staff*

19.8%
of our employees
are Veterans

259
Safe Driver Awards
1,886 cumulative years

752
In-Kind Ads
\$211,839 value

FUNDING & EXPENSES

Operating Budget: \$35 million

Where our funding comes from:

Federal funding **56%**
Special billings **16%**
Department of Mental Health **12%**
Medicaid **8%**
Other **3%**
Area Agencies on Aging **2%**
State funding **2%**
Rider fares and contributions **1%**

Where our funding goes:

Driver/dispatcher wages & benefits **60%**
Direct operating support **10%**
Gasoline **9%**
Vehicle insurance **10%**
Repairs and maintenance **6%**
Indirect admin. **5%**

**Unaudited rounded percentages*

Board of Directors meetings are held six times a year at OATS Transit's home office in Columbia, MO. The Board of Directors provide policy direction, guidance, and fiduciary direction for the organization. The 2025 Board: President Darlene Rapp, Vice-President Tammy Nadler, Secretary/Treasurer Jeff Leeman, and 11 other board members.