Annual Report for Fiscal Year 2020
Facts & Highlights

- 1,025,692 trips provided
- 625 employees statewide
- 1,192,644 gallon of gas
- 10,395,611 miles traveled
- 292 safe driver awards
- 590,613 operating hours
- 134,631 volunteer hours
- 17% Employees are Veterans
- 8 region offices and 4 satellite offices
- 1,287 In-Kind Ads

Revenue Sources:
- Federal Funding 43%
- Special Billings 16%
- Medicaid 13%
- Local Cash & Gas Tax Refunds 12%
- Dept. of Mental Health 8%
- Area Agencies on Aging 4%
- State Funding 2%
- Rider Fares & Contributions 2%

Expenses:
- Driver/Dispatcher Wages & Benefits 51%
- Direct Operating Support 13%
- Gasoline 11%
- Indirect Admin 8%
- Repairs & Maintenance 6%
- Vehicle Insurance 5%
- Driver Expenses 3%
- Supplies & Equipment 3%

Board of Directors meetings are held six times a year. The Board of Directors provide policy direction, guidance and fiduciary direction for the organization. The Board includes President Mel Sundermeyer, Vice-President Krissy Sinor, Secretary/Treasurer Scott Kosky and board members.