



Enhancing quality of life by providing
SAFE, CARING & RELIABLE
transportation services



BY THE NUMBERS

6

REGION OFFICES

Midwest (Bridgeton) - MidMO (Columbia)
Midwest (Sedalia) - Northeast (Macon)
Northwest (St. Joseph) - Southwest (Springfield)
Home office Columbia MO

87

counties out of 114 in
Missouri have OATS
Transit service.

818,928
trips provided

10,138,263
miles traveled

591

Service Vehicles

522,925
operating hours
of service

Top Requested Trip Purposes...

56%
of trips were
for employment

19%
of trips were
for medical/
dialysis

11%
of trips were
for shopping/
Food Pantry

Other trip request (in addition to above) includes day hab, senior centers, education, and recreation.

15,118
unique riders

37% Seniors 60+
63% Under Age 59

Age of Riders
0 to 102

512
Employees Statewide
80% Drivers
20% Office Staff

18%
of our employees
are Veterans

226
Safe Driver Awards
1,743 cumulative years

889
In-Kind Ads
\$173,176 value

FUNDING & EXPENSES

Operating Budget: \$36 Million

Where our funding comes from:

Federal funding **53%**
Special billings **17%**
Department of Mental Health **13%**
Medicaid **8%**
Other **2%**
Area Agencies on Aging **2%**
State funding **4%**
Rider fares and contributions **1%**

Where our funding goes:

Driver/regional wages & benefits **59%**
Direct operating support **9%**
Gasoline **9%**
Vehicle insurance **12%**
Repairs and maintenance **6%**
Indirect admin. **4%**
Driver Expenses **1%**

**Unaudited rounded percentages*

Board of Directors meetings are held six times a year at OATS Transit's home office in Columbia, MO. The Board of Directors provide policy direction, guidance, and fiduciary direction for the organization. The 2026 Board: President Tammy Nadler, Vice-President Jeff Leeman, Secretary/Treasurer Andrew Warlen, and 10 other board members.